

Logging in - common errors - sharing a computer

16/04/17

Read the bottom of page 2 and page 3 to learn about the **commonest log in errors**.

Each individual member of the Ramblers must have an email address and access to emails sent to that address. This email address becomes the member's unique **Username**

To access the Members Area each member must also have a **Password** to log in. It need not be unique to one member so, for example, couples may have the same password but not the same username.

There are three common ways to reach the Members Area – in order of ease of use they are

- (1) using a direct link to the [Members Area](#) given in an email or as a bookmark in your browser or
- (2) going directly to the Members Area page at <https://www.theramblers.ie/members-area/> or
- (3) first going to the Home page at www.theramblers.ie

1/2. The first time you try to log in by clicking on a link to the [Members Area](#) or going to <https://www.theramblers.ie/members-area/> you will find a form with two blank fields to be filled in.

The page you are looking for does not exist or is for registered members only.

Username

Password

Lost Password?

LOG IN →

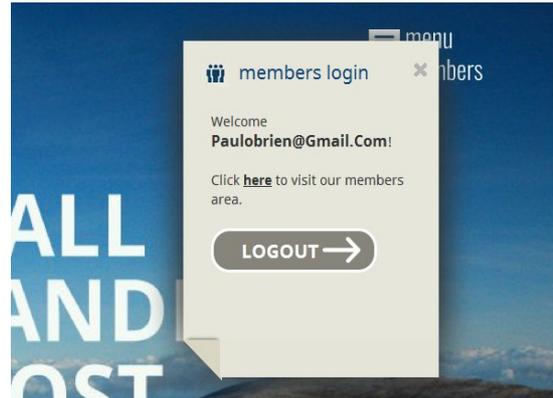
If you fill them in correctly and click on **LOG IN** you will then find yourself in the **Members Area**

3. On the Home page ["Not all who wander are lost"] below you will need to click on **members** in the top right corner of the page



If you fill in your Username and Password correctly and click on **LOG IN** you will then be logged in. You may find yourself still on the Home page . If so click on **members** again and click on **here** to get to the Members Area.

At any time you can click on **members** to **LOGOUT**



Once you have successfully logged in your browser will very likely ask you to confirm that you wish to **Save / Remember** your details. Accepting means that the two fields will be pre-populated or auto-filled with these details in future, as shown below so you can simply click on **LOG IN**.

The page you are looking for does not exist or is for registered members only.

Username
sydneygreenstreet@gmail.com

Password
.....

Lost Password?

LOG IN →

The most common log in error - logging in after a password change

If you've changed your password [see [Changing your password](#) for a step-by-step guide] then you should take care. When you try to log in you may be presented with a form which has been pre-populated or auto-filled with your username and a hidden password (see below).

If so the detail of your username is likely to be correct but the hidden password shown will be your previous password and needs to be **over-written** with the new one.

If you are careless and simply start typing you will end up with the field filled with both passwords and clicking on LOG IN will send this combination for checking - unsurprisingly it will be rejected.

Username
sydneygreenstreet@gmail.com

Password
.....

Lost Password?

LOG IN →

the old password the new password

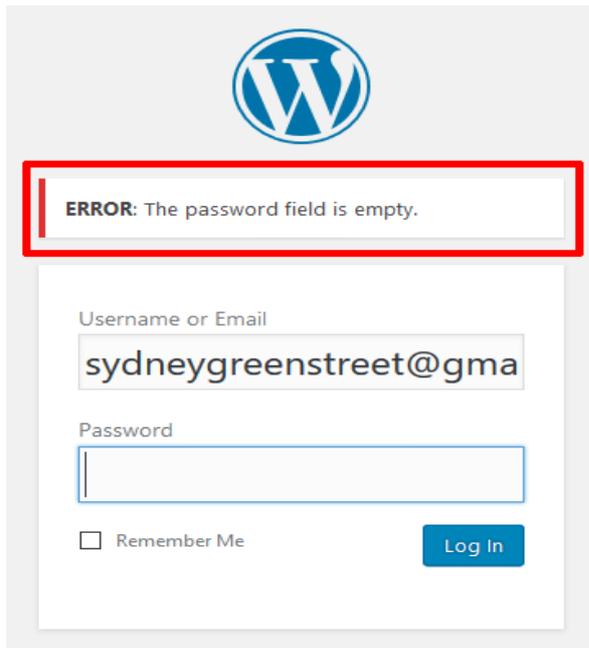
The solution is to backspace until the password field is blank before typing in the new password.

Do the same with the username field if you are getting this error message.

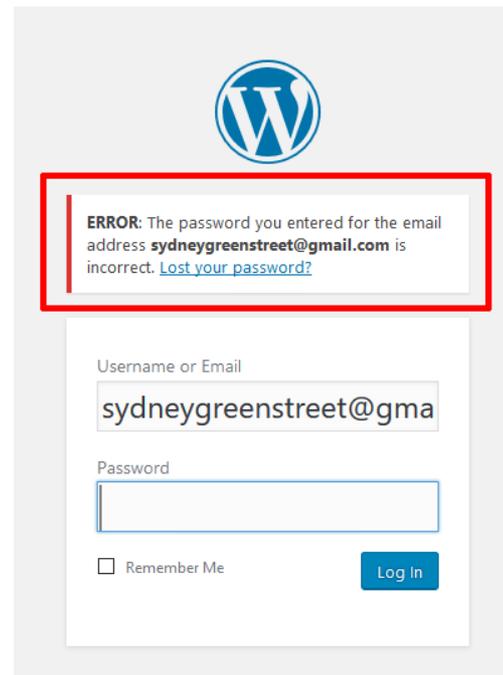
ERROR: Invalid email address. [Lost your password?](#)

Other common log in errors

The most likely errors are that you have forgotten to put in the password or you have entered an incorrect one.

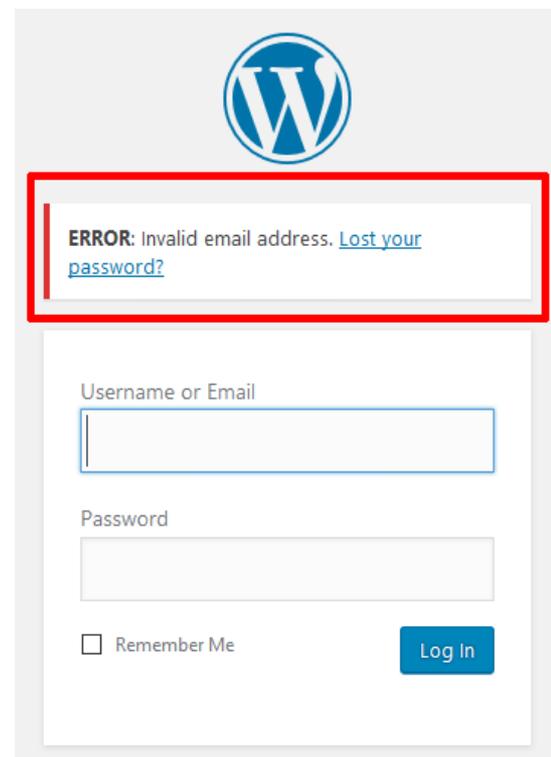


The screenshot shows the WordPress login interface. At the top is the WordPress logo. Below it is a red-bordered error message box containing the text: "ERROR: The password field is empty." Underneath the error message are two input fields: "Username or Email" containing "sydneygreenstreet@gma" and "Password" which is empty. At the bottom left is a "Remember Me" checkbox, and at the bottom right is a blue "Log In" button.



The screenshot shows the WordPress login interface. At the top is the WordPress logo. Below it is a red-bordered error message box containing the text: "ERROR: The password you entered for the email address sydneygreenstreet@gmail.com is incorrect. [Lost your password?](#)" Underneath the error message are two input fields: "Username or Email" containing "sydneygreenstreet@gma" and "Password" which is empty. At the bottom left is a "Remember Me" checkbox, and at the bottom right is a blue "Log In" button.

You may also have entered an incorrect Username / email address



The screenshot shows the WordPress login interface. At the top is the WordPress logo. Below it is a red-bordered error message box containing the text: "ERROR: Invalid email address. [Lost your password?](#)" Underneath the error message are two input fields: "Username or Email" which is empty and "Password" which is empty. At the bottom left is a "Remember Me" checkbox, and at the bottom right is a blue "Log In" button.

In all cases start again. If all or part of a field has been pre-populated just backspace to leave a completely blank field before starting to type.

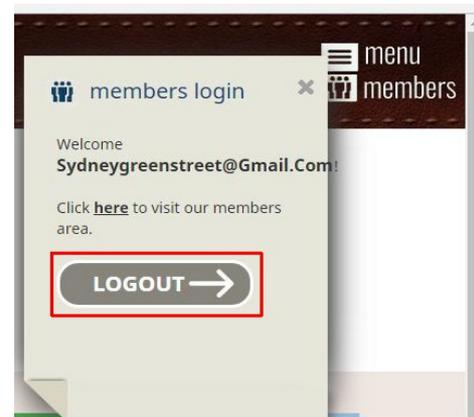
Sharing a computer

It is important to note that only one member at a time can be logged in using the same browser on the same computer.

Most of the time it will not matter who is logged in but there are three exceptions:

- renewing your membership
- posting a message from you on a forum
- updating your details

If you want to login as yourself first make sure that any other member is logged out by clicking on **members** in the top right corner of the screen.



Then log in using your **own** Username and your **own** Password

Before doing so backspace to leave a blank space in each field.

A login form with the following elements: 'Username' label, a text input field containing 'sydneygreenstreet@gmail.com', 'Password' label, a password input field with ten dots, 'Lost Password?' link, and a 'LOG IN' button with a right-pointing arrow. Two black arrows point from the text 'Before doing so backspace to leave a blank space in each field.' to the Username and Password input fields.