

Missing emails

04/12/16

From time to time members report that they "haven't received their Rambler"

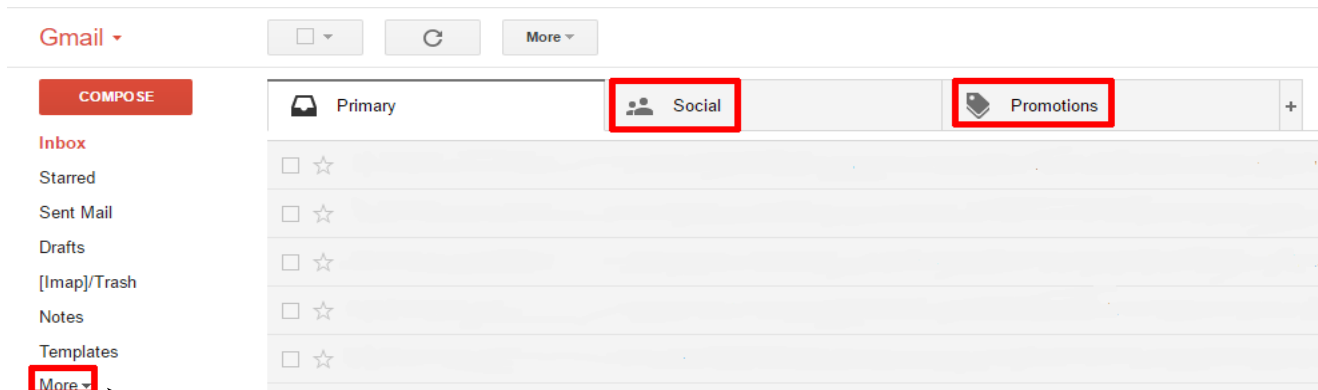
By this they mean that they haven't received an email alerting them to the fact that a link to the latest Rambler is now available in the Members Area.

There are two possible reasons for this.

1. Gmail or your email client program has marked the mail as Spam etc.

This is the first thing to check.

In Gmail, which is used by almost half our members, you should check the **Social** and **Promotions** folders



also click on **More** to see the **Spam** folder

Less ▲
Important
Chats
All Mail
Spam
Trash

If you use another email client such as **Outlook** then you should do the equivalent check

2. The email was never sent

We use a program called MailChimp to send out general emails. We maintain a list of all our members but it can happen that you are not on this because of an omission on our part.

More likely perhaps is that you have inadvertently unsubscribed yourself.

Contact us at webmaster@theramblers.ie and we can check.